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# Newark Public Schools Powerschool Parent Portal User Guide

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## INTRODUCTION TO THE NEWARK PUBLIC SCHOOLS POWERSCHOOL PARENT PORTAL

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Navigating your child's academic journey has never been more important, and for families within Newark Public Schools (NPS), the **PowerSchool Parent Portal** serves as the central hub for real-time access to grades, attendance, assignments, and school communications. This comprehensive user guide is designed to help parents, guardians, and caregivers feel confident when logging in, exploring the dashboard, and using every feature the portal offers. Whether you are a first-time user or need a refresher on advanced settings, this guide will walk you through each step with clarity and practical tips.

Newark Public Schools serves a diverse community of learners across New Jersey, and the **PowerSchool Parent Portal** bridges the gap between home and school. By staying informed through the portal, families can actively support student achievement, monitor progress in real time, and maintain open lines of communication with teachers and administrators. Let's dive into

everything you need to know about accessing and making the most of the **Newark Public Schools PowerSchool Parent Portal**.

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## GETTING STARTED: HOW TO ACCESS THE PARENT PORTAL

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Before you can explore the portal, you need to ensure your account is set up correctly. Newark Public Schools provides each parent or guardian with a unique access ID and password. If you have not received these credentials, contact your child's school directly or check the welcome materials sent home at the beginning of the school year.

## Step 1: Obtain Your Access Credentials

Your child's school will issue a letter or email containing your **PowerSchool Parent Portal** username and a temporary password. Keep this information secure. If you have more than

one child in the district, you can link multiple students to a single parent account – a convenient feature that lets you view all your children’s information from one login.

## Step 2: Navigate to the Official Portal

Open your web browser and go to the official **PowerSchool Parent Portal** for Newark Public Schools. The direct URL is typically provided by the district or can be found on the district’s website (e.g., <https://newark.powerschool.com/public> – but always verify with your school for the most current link). Bookmark this page for quick future access.

## Step 3: Log In to Your Account

Enter your username and temporary password. Upon first login, the system will prompt you to change your password to something personal and secure. Choose a password that is easy for you to remember but difficult for others to guess. After setting your new password, you will be directed to the main parent dashboard.

**Tip:** If you forget your password later, use the “Forgot Username or Password?” link on the login page. The system will send a reset link to the email address you provided during registration.

Make sure your email is always up to date in your profile settings.

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### EXPLORING THE POWERSCHOOL DASHBOARD

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Once you are logged in, the **Parent Portal** dashboard greets you with an overview of your child’s academic life. The layout is intuitive, with tabs and icons that lead to grades, attendance, assignments, and more. Below are the key sections you will encounter.

## Home Page – Quick Snapshot

The home page displays a summary of recent activity. You will see your child’s name, grade level, and school name at the top. Below that, a quick view of current grades and upcoming assignments appears. From here, you can click into any section for deeper details.

## Student Selection (If You Have Multiple Children)

If your account is linked to more than one student, a dropdown menu or tab system allows you to switch between children. Select the child you want to view, and the dashboard updates to show that student’s specific information. This feature ensures you can monitor each child’s progress without needing separate

logins.

## Navigation Menu

On the left side or top of the screen (depending on your device), you will find the main navigation menu. Common options include:

- **Grades and Attendance** – View report cards, current grades, and daily attendance records.
- **Assignments** – See upcoming, missing, and completed assignments.
- **Attendance** – Detailed attendance history including tardies and absences.
- **Schedule** – Your child's daily class schedule with teacher names and room numbers.
- **Communication** – Access school bulletins, teacher messages, and district announcements.
- **Account Preferences** – Update your contact information, notification settings, and password.

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### USING GRADES AND ATTENDANCE FEATURES

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One of the most valuable aspects of the **PowerSchool Parent Portal** is the ability to stay on top of academic performance and attendance patterns.

## Viewing Current Grades

Click on the “Grades and Attendance” tab. You will see a list of your child's current classes. Each class displays the teacher's name, the overall grade (percentage or letter grade), and the date of the last grade update. Click on a specific class to view individual assignment scores, including tests, quizzes, homework, and projects. This granular view helps you identify areas where your child may need extra support.

## Understanding Attendance Reports

The attendance section shows a calendar view with color-coded indicators: green for present, red for absent, and yellow for tardy. You can select any date to see the specific attendance code (e.g., excused absence, unexcused, early dismissal). Monitoring attendance is crucial because frequent absences can significantly affect learning. The portal also allows you to view cumulative attendance totals for the marking period or school year.

**Pro Tip:** Set up email or text notifications for attendance changes. In your account preferences, you can enable alerts when your child is marked absent or tardy. This feature helps you respond quickly if an error occurs or if your child is not in class when they should be.

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## MONITORING ASSIGNMENTS AND HOMEWORK

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Keeping track of homework and long-term projects is easier with the **PowerSchool Parent Portal**. Under the “Assignments” section, you can see:

- **Upcoming Assignments** – Due dates and descriptions of future work.
- **Missing Assignments** – Any work that has not been submitted, often highlighted in red.
- **Completed Assignments** – Past assignments with scores and teacher feedback.

You can sort assignments by class or due date. For each assignment, the portal may include attached rubrics, instructions, or links to online resources. This transparency allows you to discuss deadlines and priorities with your child in an informed way.

# Communicating with Teachers About Assignments

Some schools within Newark Public Schools enable direct messaging from the parent portal. Look for an “Email Teacher” link next to each class or assignment. Use this feature to ask clarifying questions about assignments, request extensions (if

permitted), or share concerns about your child’s workload. Remember to be respectful and concise – teachers appreciate parents who are proactive but considerate of their time.

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## UNDERSTANDING REPORT CARDS AND PROGRESS REPORTS

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Report cards are generated at the end of each marking period. In the **PowerSchool Parent Portal**, you can view both the current progress and final report cards. Navigate to the “Grades and Attendance” section and look for a tab or button labeled “Report Cards” or “Historical Grades.”

Report cards display final grades for each subject, along with teacher comments and conduct marks. You can print or download a PDF copy for your records. If your school uses standards-based grading, the portal will show proficiency levels (e.g., 1-4 scale) rather than traditional letter grades. Review report cards with your child to celebrate successes and set goals for improvement.

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## MANAGING COMMUNICATION AND NOTIFICATIONS

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The **PowerSchool Parent Portal** is also a powerful tool for receiving school-wide announcements and teacher updates. Under the “Communication” section, you can:

- View broadcast messages from the principal or district office.
- Access newsletters and event calendars.
- Check for alerts about school closures, delays, or emergencies.

To ensure you never miss important notifications, configure your email and mobile preferences. Go to “Account Preferences” > “Notification Settings.” You can choose to receive alerts for:

- Grade changes below a certain threshold.
- Missing assignments.
- Attendance updates.
- New school announcements.

Select the notification methods (email, SMS text, or both). Keep in mind that standard text message rates may apply if you choose SMS. Adjust these settings as your needs change throughout the school year.

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### TIPS FOR TROUBLESHOOTING COMMON ISSUES

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Even with a user-friendly portal, occasional glitches can occur. Here are solutions to the most common problems parents encounter with the **Newark Public Schools PowerSchool Parent Portal**.

## Forgot Your Username or Password?

Use the “Forgot Username or Password?” link on the login page. Enter the email address associated with your account. If the email matches, you will receive instructions to reset your password or retrieve your username. If you no longer have access to that email, contact your child’s school to verify your identity

and update your email.

## Cannot See One of Your Children

If you are linked to multiple students but one child is missing from the dropdown, you may need to request that the school add the student to your parent account. Visit the main office of the child’s school and ask the data clerk to link your parent portal account to that student. You may need to provide proof of guardianship.

## Incorrect Grades or Attendance Data

Sometimes grades or attendance records may appear outdated or incorrect. First, refresh the page or log out and log back in. If the issue persists, wait 24 hours – teachers usually update grades within a day or two. If errors remain, contact the teacher directly via the portal’s email feature or by phone. For attendance discrepancies, speak with the school’s attendance secretary.

## Browser Compatibility and

## Mobile Access

The **PowerSchool Parent Portal** works best on the latest versions of Google Chrome, Mozilla Firefox, Safari, or Microsoft Edge. If the site appears broken, clear your browser cache and cookies, or try a different browser. For on-the-go access, download the official PowerSchool mobile app from the Apple App Store or Google Play Store. Log in with the same credentials you use on the website. The mobile app provides a streamlined experience for checking grades and attendance quickly.

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### ADVANCED FEATURES: CUSTOMIZING YOUR PORTAL EXPERIENCE

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Beyond the basics, the **Parent Portal** offers several advanced settings that can make your experience even more efficient.

## Creating Grade Alerts

You can set up automatic alerts when your child's grade in a specific class drops below a certain percentage. In "Notification Settings," look for "Grade Alerts." Enter the minimum grade threshold (e.g., 70%). The system will email or text you whenever an assignment grade causes the overall class grade to fall below that level. This proactive approach helps you intervene early.

## Using the Calendar View

The portal includes a built-in calendar that displays due dates, school events, and holidays. You can export this calendar to your personal Google Calendar, Apple Calendar, or Outlook. This integration ensures you never miss a parent-teacher conference or a project deadline.

## Viewing School Lunch Balances

Some Newark Public Schools provide access to meal account information through PowerSchool. Look for a "Food Service" or "Meal Payments" section in the navigation. Here you can check your child's lunch balance, view recent purchases, and add funds if the district supports online payments. Contact your child's cafeteria manager for assistance.

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### PRIVACY AND SECURITY BEST PRACTICES

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Your **PowerSchool Parent Portal** account contains sensitive information about your child. Protect it by following these guidelines:

- Never share your login credentials with anyone, including your child. Children can have their own separate student portal